Union Gospel Mission of Salem Job Description

POSITION TITLE: Mental Health Professional Counselor

MINISTRY DEPARTMENT: Men's Mission (400)

REPORTS TO: Guest Services Manager

FLSA STATUS: Exempt

LOCATION: Men's Mission, 345 Commercial St. NE, Salem, OR 97301

STATUS: Full-Time; rotating shifts with other staff to cover evening, night and weekend shifts.

Job Summary:

Work with individual to improve mental health counseling in a holistic manner addressing psychological, social, spiritual and biological issues. Collaborate with clients to develop a treatment plan to address homelessness, substance abuse, PTSD, and attachment along with any other mental health diagnosis contributing to client's issues.

Essential Job Duties:

- 1. Build and maintain relationships with staff, volunteers and program participants for the purpose of evangelism and discipleship while demonstrating excellent Customer Service C.A.R.E. standards.
 - a. Committed performs job with integrity respects and honors others
 - b. Attentive models honesty and courtesy to all. Good listener.
 - c. Responsive Takes responsibility for quality results. Serves effectively.
 - d. Excellent Seeks to improve performance while providing excellent service.
- 2. Administrative duties include correspondence, maintaining records pertaining to client.
- 3. Individual counseling helping men overcome mental health issues and life controlling behaviors.
- Conduct an intake interview with each client to determine mental health issues to address and collaborate with client to develop a treatment plan.
- 5. Work with clients from intake through termination of counseling.
- 6. Work with other staff as required to meet the needs of clients.
- 7. Record and report any incidents or rule violations to the appropriate party.
- 8. Communicate effectively all relevant information to other members of the guest services team.
- 9. Submit a brief monthly activity report to the men's mission director highlighting ministry activities and spiritual advances in the lives of clients.
- 10. Attend required meetings and conferences.
- 11. Handle any other relevant duties as requested by the Men's Mission Director.
- 12. Other appropriate duties as assigned from time to time by the Men's Mission Director.

Knowledge, Skills, Abilities:

- 1. Excellent interpersonal and communication skills with the ability to manage crisis situations.
- Excellent organizational and administrative skills including understanding of program development and implementation.
- 3. Demonstrated ability to conduct Biblically based recovery counseling.
- 4. Able to demonstrate grace and compassion even in the midst of conflict.
- 5. Computer literate including the use of basic Microsoft Office applications.
- 6. Valid OR State Driver's License.
- 7. Must agree with Union Gospel Mission of Salem's Statement of Faith and of Conduct.

Education: A licensable master's degree in mental health counseling, social services or like degree.

Experience: Minimum of 3 years of counseling (preferably addiction related) or other significant related work in ministry or social service field.

